## ANALYSIS OF OPEN-ENDED QUESTIONS

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- Our aim is to build tools for text data that work with Finnish language with sufficient ease and to support explorative analysis of responses to open-ended survey questions
- Open-ended questions are an important but challenging way to obtain unexpected informative data in surveys.
  - Open-ended question data usually requires extra time investment (Fielding et al., 2013), but open-ended questions are particularly useful if researchers do not want to constrain respondents' answers to pre-specified selections. Open-ended questions allow respondents to provide points of view based on their experience, and some answers are probably never thought of by researchers. (He & Schonlau, 2021.)
  - Hypothesis: Sometimes these divergent experiences may bring to view completely new, emerging societal phenomena.
- There's limited support for conducting qualitative analysis on Finnish open-ended survey responses, so open responses tend not to be utilized properly



- The <u>finnsurveytext project</u> is part of DARIAH-FI which is a research infrastructure project for Social Sciences and Humanities (SSH) in Finland.
- The package can be found on the CRAN here: <u>CRAN: Package finnsurveytext</u>
- Package website: <u>finnsurveytext</u>
  - The website contains a number of tutorials covering the package including one about using languages other than Finnish with the package: <u>Extra-AnalysingOtherLanguages</u>
- To learn more about *TextRank* the unsupervised algorithm used to within our Concept Network to rank keywords in responses – you may want to look at <u>this</u> <u>paper</u>



Install and load package from CRAN:
>install.packages('finnsurveytext')
>library(finnsurveytext)

Run (BETA) RShiny app: >runDemo()



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